# Usage of Profiling Data within Affiliate Marketing

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## Agenda

Affiliate Marketing at a glance

- **Collecting Profiling Data**
- Use Case I: Retargeting
- Use Case II: Cart abandonment
- Data Privacy Compliance (EU-DSGVO)





## Affiliate Marketing at a glance

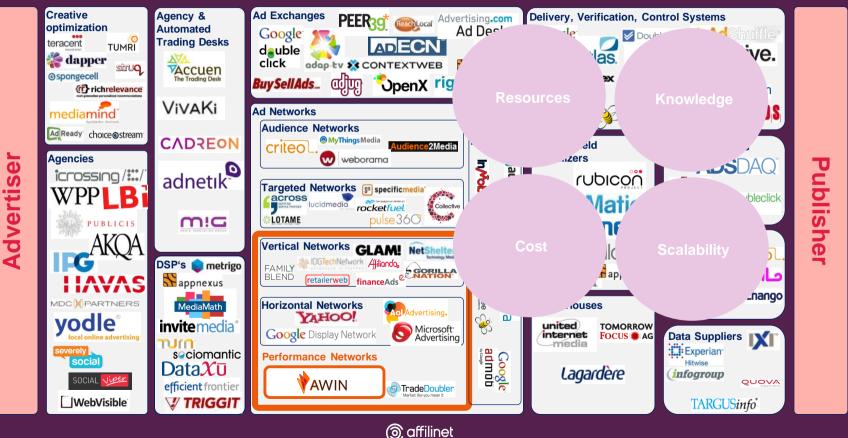
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Innovate your Online Marketing

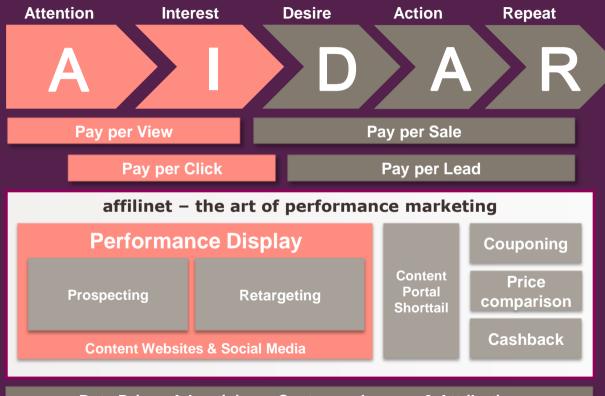


## The Challenge - Scattered Marketing Ecosystem

with focus on display/performance marketing



## The Affiliate Marketing Value Chain



Data Driven Advertising – Customer Journey & Attribution



## Network Rationale

Your incubator for innovation 700.000 Publishers + 30k new signups/year

#### **35 Billion Ad Impressions**

**1,5 Billion Clicks** 

22 Million Orders





## **Profiling Data Collection**

#### Requirements

Collect (Behavioral) User Data

Distribute to 3rd Party Vendors

**Compute Data** 

Target your audience

Data security & governance

Performance

Easy Management of "Tags'



## Approach & Solutions

Universal Container Tag / TMS

**3rd Party Vendor Integration** 

**Privacy Compliant Data Management** 

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## **Use Cases**



## Prospecting Retargeting

## Cart abandonment





#### Requirements

Reach of new clients

Convert prospects

Retain existing clients



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## Approach & Solutions

Prospecting

Retargeting

**Optimization Goals** 



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2:00h - 2:59h

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4:00h - 4:59h

5:00h - 5:59h

6:00h - 6:59h

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## **Prospecting / Retargeting (II)**

#### Prospecting

Technical targeting

Socio-demographic targeting

#### Time, Geo, OS, Browser, Screen, Device, Socio-Demo etc.

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		ø Commission		Extrapo	lated data		- 8:59h	
Browser	Views	Ø Commission	Events	CR per CPM	Commission	ECPM	Correction to daily average (2,81 €)	10:59h
msie	msie 11.0 2.884.050		7€ ~ 324,0	11,2%	7.377,87€	2,558€	- 8,9 %	· 11:59h
chrome 49.0 2.485.397		397 21,34	i€ ~344,0	13,8%	7.339,75€	2,953€	+ 5,2 %	12:59h
firefox	firefox 45.0 1.667.272		8€ ~277,0	16,6%	5.991,01€	3,593€	+ 28,0 %	13:59h
MXX V	A.A.	XXX	فتغنب وأقر	هنصحجه	a second seco		14:00	n - 14:59h
				Extrapolat	ed data		15:59h	
Device	Views	ø Commission	Events	CR per CPM	Commission	ECPM	Correction to daily average (2,82 €)	16:59h
desktop	9.925.471	20,96 €	~ 1.588,0	16,0%	33.277,98€	3,353€	+ 18,9 %	17:59h
android	4.639.300	19,89€	~ 412,0	8,9%	8.194,88 €	1,766€	- 37,4 %	18:59h
ipad	ipad 774.981		~ 101,0	13,0%	2.378,83€	3,070€	+ 8,8 %	20:59h
iphone	482.097	22,32€	~ 36,0	7,5%	803,44€	1,667€	- 40,9 %	21:59h
XXX	1	A. I.			1	1	22:00	1 - 22:59h

Which characteristic influences outcome

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## **Prospecting / Retargeting (III)**

Retargeting

Frequency, Recency, Corrections

Static / Segmented / Product

(Dynamic) Creatives

Which characteristic influences outcome

FASHION ·   D Shop Style Online		Ø	Suff	1	o	CPM	Correction	to daily av	verage (2,821 €)	ily average
Umhängetasche mit Logo-Applikation			Sa	inda	Buffalo Keil	515 €		+ 769.1	3	% 1% 1%
	Í	E		zu	€ 69,90 <sup>11,3</sup> m Shop	192€		+ 296,8		y average relation)
€ 179,95 zum Shop	197.056	20,59€		54,3		183€		+ 296,4		
Hobo Bag im Vintage-Look mit	0,174%	= 85	18	x	ø 10,76€	-	193,64€	3,96€	+ 201,	7%
$\square$	Ctr	Clicks	Transactions		Average commission		Commission	Ecpm	Correction to (1,312 € After	
4	x 0,003%	= 51	. 19	х	ø 10,76 €	=	204,40€	0,12€	- 91,	.2 %
and a state	x 0,099%	= 359	44	x	ø 10,76 €	=	473,35€	1,31€	- 0,:	1%
€ 69,95	x 0,120%	= 185	40	х	ø 10,76 €	=	430,31€	2,80€	+ 113	3,4 %
€ 49,95	x 0,127%			x	ø 10,76 €		322,74€	3,39€	+ 158	
zum Shop	x 0,143%	= 96	31	х	ø 10,76 €	-	333,49€	4,96€	+ 278	3,2 %

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Customer Scoring based on recency, frequency or correction factors



## **Prospecting / Retargeting (IV)**

eCPM **Benchmarking** 

> Targeting strategies Scoring

User

#### Inventory

Given inventory to be monetized

Targeted inventory to be bought

**Probability** evaluation Prediction

Buying strategies (Price Point)

#### **Optimization Goals**

Cost per Mille (CPM/TKP)

Cost per Click (CPC)

Cost per Action (CPA/O/S/L)

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## **Cart abandonment (I)**

#### Requirements

Reduce Cart Abandonment

Increase Average Order Value

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Approach & Solutions

#2

Conversion Rate Optimization

Personalization

Retention

Onsite (popup) elements

Mail reminder

## Cart abandonment (II)

Online

GET MY CODE

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ATEGORIES

#### Onsite (popup) elements

#### TODAY ONLY

Spend another £3.99 for

FREE NEXT DELIVERY

YES PLEASE!



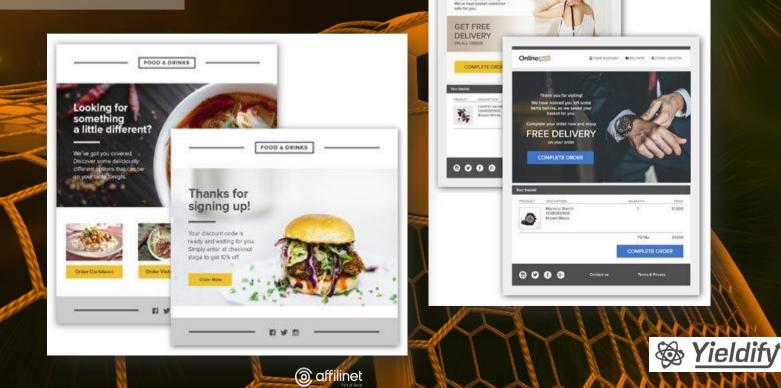


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## Cart abandonment (III)

#### Mail reminder



Online

Chill you forget something?

\$100 ACCOUNT BOLINET & HORIZONTON



## Data Privacy Compliance (EU-GDPR/ePR)

#### Requirements & Challenges

Mobile & Ad Blocking

Multi Device & Cookieless Tracking

Big Data ~ Massive Data Amounts

Targeting vs. Data Privacy

"Ein dokumentarisches Meisterstück!"

DER FILM über unsere digitale Zukunft

DEMOCRACY

IM RAUSCH DER DATEN



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#### Solutions

Legitime interest? (Art. §6 Abs. 1f)

**Consent Solution** 

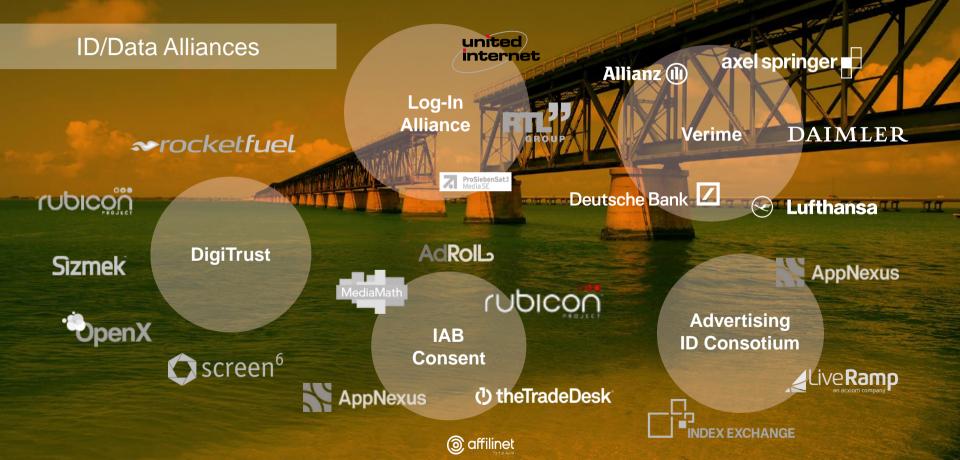
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3rd Party (TrustArc/Evidon)

Data Alliance(s)



## Data Privacy Compliance (EU-GDPR/ePR)



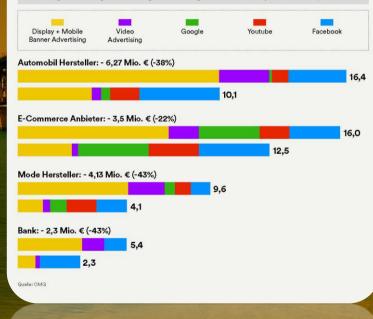


## Data Privacy Compliance (EU-GDPR/ePR)

#### Impact ePR

#### Mehr Geld für Google und Facebook

Die Organisation der Mediaagenturen (OMG) hat am Beispiel von vier Unternehmen ausgerechnet, wie sich die geplante E-Privacy-Verordnung auf die Werbeausgben auswirken würde. Ergebnis: Budgets würden gekürzt, Google und Facebook profitieren. (Angeben in Mio. €)



Source: W&V – https://www.wuv.de/digital/wie\_sich\_die\_e\_privacy\_verordnung\_auf\_den\_werbemarkt\_auswirken\_wuerde



The art of performance marketing

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